



NSHD HEALTH PRIORITY AREAS

This report highlights recent progress across NSHD's priority areas from the 2022 Community Health Assessment (CHA) and North Shore THRIVE 2025–2029 Community Health Improvement Plan (CHIP), sharing key initiatives and department activities to promote transparency and adapt to community needs.



PUBLIC HEALTH COMMUNICATION & COMMUNITY ENGAGEMENT

This involves sharing important health information and building partnerships with communities to promote well-being and improve access to resources.



MENTAL HEALTH & SOCIAL ISOLATION

Mental health focuses on emotional, psychological, and social well-being, affecting how people think, feel, and interact with others.



HEALTHY LIVING

Healthy living includes practices that lower illness risk, such as preventing infectious diseases, managing chronic conditions, and encouraging physical activity, nutrition, and wellness.



ENVIRONMENTAL HEALTH

Environmental health examines how the environment—air, water, land, and living conditions—impacts health and works to reduce harmful exposures.



DECEMBER HIGHLIGHTS

- # Ashley, one of our Nurses, used the **Milwaukee Health Care Partnership (MHCP) MHCP Connect to Care program** to schedule NSHD's first resident appointment since gaining access nearly a year ago.
- # Jaimie, one of our Nurses, upgraded our EHR to a versatile, cloud-based system that improves data collection, charting, case management, and fieldwork efficiency.

10
Gallons of
sharps
materials
collected



HEALTH OFFICER UPDATES

- # As part of our **five-year strategic plan**, staff worked with the WI DHS Office of Policy and Practice Alignment to **update our mission, vision, and values**. In January, we'll host a SOAR workshop (Strengths, Opportunities, Aspirations, Results) to guide our strategic framework.
- # Community members, including the Board of Health, **ranked goals and objectives for our three main health priorities** (mental health, healthy living, and environmental health) **as part of North Shore THRIVE, the 2025–2029 Community Health Improvement Plan (CHIP)**, a community-centric plan, which will guide our department's work.



WORKFORCE DEVELOPMENT

- # Our small but mighty team is growing! **Brook Miller, Environmental Health Specialist, will support a grant focused on lead laterals in Whitefish Bay and Shorewood.** Welcome Brook!
- # Our **new staff completed extensive training** in areas including ICS/PHEP, health equity, public health services, WI PH system, policy development, assessment and surveillance, communications, community partnerships, epidemiology, naloxone, car seat installation, health inspections, and more.
- # We said **goodbye to our nurse intern**, a graduate student who **supported community education programming and materials this past semester**. Good luck Abigail!



MENTAL HEALTH & SOCIAL ISOLATION

- Distributed 74 naloxone boxes (154 doses) through community events, direct trainings and the public health vending machine.
- Our case manager and specialist are **working to launch a community mental health event in May 2026**.
- Our nurse intern, in partnership with staff participated in the **Brown Deer Vaping Education for Parents event**. At this event **our intern educated parents about vaping**, and mental health resources were distributed to help **raise awareness of mental health in our community**.

154

Naloxone doses distributed



HEALTHY LIVING

- Nurses provided **16 vaccines** in December.
- Both **MCH specialists completed the Certified Lactation Counselor (CLC) course** and will take the exam, enabling **NSHD to offer more comprehensive lactation support and strengthen our maternal-child health skills**.

1

Car Seat Fittings

1

Lactation Home Visits



ENVIRONMENTAL HEALTH

- The Environmental Health team participated in **CDC Environmental Assessment Training 102**.
- **January is Radon Awareness Month**. We started raising community awareness, promoting testing, and selling short-term radon test kits. **Staff sold 8 short-term radon test kits**.

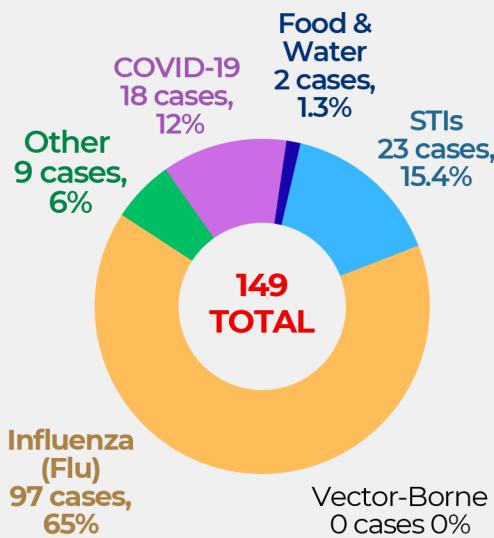


COMMUNICATION & COMMUNITY EVENTS

- Sam, Public Health Specialist, is quickly improving communications, including **building a new NSHD website** to replace the current site introduced in 2013. **Stay tuned for launch details!**

COMMUNICABLE DISEASES

Probable and Confirmed Cases



CASE MANAGEMENT UPDATES

- 5** Fall-specific calls dispatched, all of which were contacted
- 6** Referrals received and followed up on
- 15** Home visits
- 0** EMS consultations or trainings
- 0** Responses to overdoses
- 3** Community agency site visits

NORTH SHORE ENVIRONMENTAL HEALTH CONSORITUM

42

Inspections

2

Referral follow ups

7

Animal bite follow ups

7

New licenses