## North Shore Health Department Board of Health November 16, 2023



## Agenda

- Approval of the August 2023 Minutes
- Staffing and Organizational Updates
- CHA/CHIP Status
- Preparedness Updates
- Program Updates
- 2024 Budget Update
- NSHD/NSFR Updates
- Workforce Development
- WALHDAB Updates
- Other items

# **Staffing Updates**

## Said farewell to

- Kayla Bonack, MPH
- Chris Osowski, BSN, RN

## Welcoming



- Brianna (Bri) Ross, MPH
- Ashley Kay, BSN, RN







### Fall 2023

- It was an environmental health summer!
- Tick surveillance, mosquito (WNV) surveillance, beach testing are all complete
- WFB Bike Rodeo
- UWM Nursing Students
- 3 Flu Clinics
- Wrapped 2023 Beach Season

### **NORTH SHORE CHIP PROCESS 2023-2024**



MATCH facilitation training and community conversation planning and outreach Select potential Priority Areas for our Community Health Improvement Plan (CHIP) Share results of community conversations and finalize priority areas with stakeholders Create Action Team with community partners and stakeholders for each priority area

Action Teams will

goals & strategies

develop specific

for each priority

Create CHIP report with selected priority areas, goals & strategies



### Community Conversations



Use CHA data to identify identify community conversation groups.



Use CHA data and community conversations to select priority areas for our CHIP



- BOH meeting in February
- Village Managers meeting
- Village Board meetings
- Other stakeholder meetings



March & beyond!

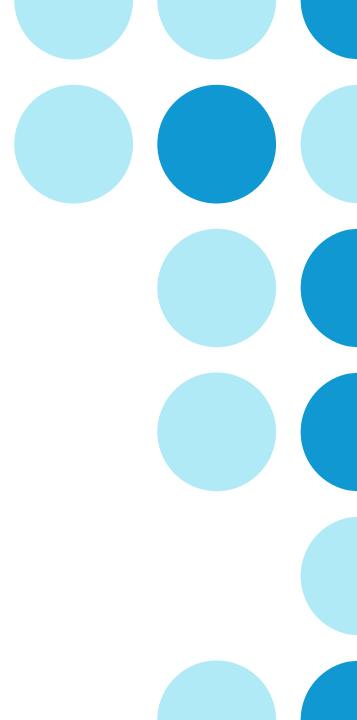


Current CHIP is 2020-24. New CHIP will cover 2025-29.

November & December 2023 January 2024

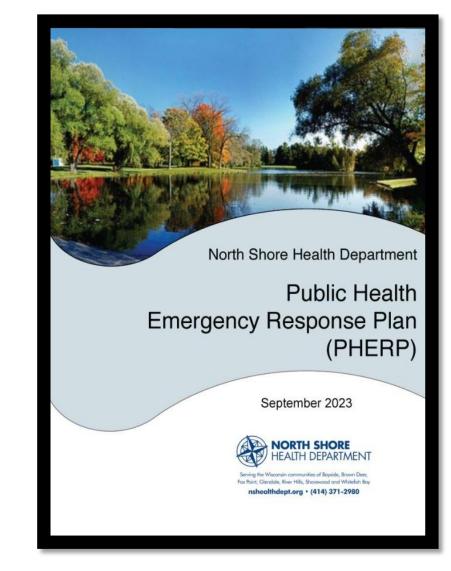
### **Public Health Emergency Preparedness (PHEP)**

- Becky went to the FEMA Center for Domestic Preparedness for Public Information Officer (PIO) Training (6 days)
- Becky and Bri are participating in the Medical Counter Measures Workgroup for RNC planning
- Bri is also participating in 2 additional workgroups: BioWatch and VRC/FAC (Volunteer Reception Center/Family Assistance Center) management



### Public Health Emergency Response Plan (PHERP) 2023

- PHERP updates are happening as well
- Updates to the PHERP occur about every 3 years (last occurred in 2019)
- Monthly meetings attended by Bri
- Once updates are complete in SharePoint, materials will be printed out and placed into binder



## **Program Updates: Overdose to Action**

- Narcan DIRECT
- Public Health Vending Machine (October 2023)
  - Naloxone: 74 boxes
  - Condoms: 93
  - MDBio: 66 packets
  - Drug and Medication Disposal Items:
    - DisposeRX: 40 packets
    - Deterra Bags: 1 bag (added 11/8/2023)

### **Naloxone Distribution**

- 11/1/2022 11/16/2023
- Total Boxes Distributed: 157
  - Vending Machine: 74
  - Narcan DIRECT: 83
- Number of People Trained: 100





## PARENT SOCIAL GROUP

#### HOSTED BY THE NORTH SHORE HEALTH DEPARTMENT

Where: Shorewood Public Library (Village Center Meeting Room, lower level) When: Wednesday July 12, 4pm-6pm & Saturday July 22, 10am-12pm



WHY A SOCIAL GROUP?

Including nannies, Au Pairs,

grandparents, etc.

As a parent or caregiver, being a part

of a community activity can help you

feel less alone as you are amongst

THIS SOCIAL GROUP WILL BE LED BY OUR PUBLIC HEALTH NURSE & MATERNAL-CHILD SPECIALIST, ALONG WITH A PUBLIC HEALTH INTERN





#### THINGS TO NOTE:

It's all about what you need! We will be around to facilitate conversation, answer any questions you might have, present on a variety of childrelated topics, and more! Accessibility is also a core focus, so entertainment for kids and light refreshments will be available for all.

> NORTH SHORE ere + (414) 371-298

### **Updates on the Parent Social Group**

• A reflection of the program so far

Moving forward

### North Shore Mass Clinic Quality Improvement

### Joey McMahon, MPH

### Background (Plan)

Problem: Low attendance of Mass vaccine clinics (Nicolet 2022) Aim/Goal: For the 2023 flu season, hold at least 2 Mass Clinic Exercises for NS Residents 6mo and up

Goal: Increase the number of people vaccinated at the two proposed clinic times by at least 50% (Nicolet 2022: 40 people vaccinated)



### Methods/ Intervention (Do)

- Offer more accessible hours: after work instead of during the workday
- Utilize E-signage in front of school
- Partner with School Nurses, School Districts, and Parks and Rec Depts
- Limit the number of total clinics and double down on communications
- Streamline as much as possible, and replicate planning and operational processes where able

N2PH

### Conclusions/ Implications (Act)

- Partner with School Districts
- Cater messaging to parents
- Continue to offer more accessible times
- All parties invited to engage in AARs

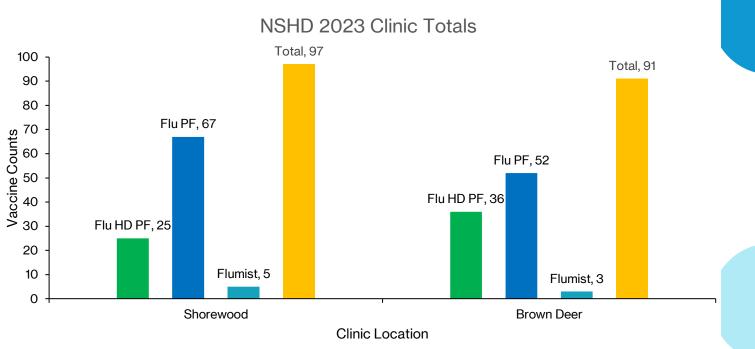
## Outcomes: 2023 Flu Season

### **3 Mass Clinics Flu Only**

- NSHD Shorewood Office (9/25)
- NSHD Brown Deer Office (10/9)
- Atwater Elementary (11/15)

### What we did differently

- Communications through schools
- Open to anyone 6mo & up
- Held clinics after hours (4:30pm-7pm)



2022		2023		% Change
Nicolet	32	Shorewood	97	
USM	73	Brown Deer	91	
		Atwater	31	
Total	105		219	108%

North Shore Environmental Health Consortium 2021-2023

> Program Evaluation Results

- The DATCP conducted an evaluation of the NSEHC agent program from November 6-10<sup>th</sup>.
- The evaluation verified the NSEHC is in compliance with applicable state statutes, codes, regulations and departmental policy.
- DATCP verified the 2022 annual self-assessment, record review of licensed establishments from 2021-2023, and conducted field exercises with staff.



**NORTH SHORE** ENVIRONMENTAL HEALTH CONSORTIUM A Licensing and Inspection Program of the North Shore Health Department



Wisconsin Department of Agriculture, Trade and Consumer Protection

## Inspections

<b>Retail Food Esta</b>	blishments (	including l	icensed scho	ols)
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Database record review Licensing Year	# of establishments	# of routine and pre- inspections completed	% completed
2022-2023	248	245	99%

### Lodging Establishments (Hotel, Motel, Tourist Room House

Database record review Licensing Year	# of establishments	# of routine and pre- inspections completed	% completed
2022-2023	18	13	72%

#### Water Recreational Establishments

Database record review Licensing Year	# of establishments	# of routine and pre- inspections completed	% completed
2022-2023	72	66	92%

#### **DPI School Inspections**

Database record review Licensing Year	# of establishments	# of routine inspections completed	% completed	# of 2 <sup>nd</sup> school inspections completed	% completed
2022-2023	18	18	100%	18	100%

### Program Evaluation Details and Feedback

- "We recognize and commend the NSHD management and their Boards for the commitment and support they have given to their Retail Food and Recreational Business Agent Program as an agent for DATCP."
- Signatures were obtained and properly documented for all reviewed reports.
  - 440 inspections for 2023



## NSHD 2024 Budget

- Presented to the Brown Deer Village Board
- Waiting to hear from Milwaukee County re: CDBG
- Received PH Infrastructure Grant from DHS (\$190,900)
- New CM position was initially expected to be funded 50/50 NSHD/NSFR
  - Update: Entirety of the position is in the NSFR budget
  - NSHD will serve as a sub-contractor and manage the position
  - Once the NSFR Budget is passed (and the MOU between NSHD and NSFR is complete) the position should be posted for hiring in Jan 2024
- COVID funds are being strategically spent down
  - IT Contracted Services until December 31, 2028
- PHEP formula funding issue at the state: TBD outcome
- End of 2023, NSHD is looking \$300K surplus,







## **Next Steps**

### **GLENDALE FIRE STATION**

	Schedule Updated:			11/13	3/2023	3													
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	Week Of:			11/12		3				11/19	)/2023	3				11/26	6 <mark>/202</mark> 3	•	
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DESCRIPTION	RESPONSIBILITY	11/13	11/14	11/15	11/16	11/17	11/18	11/20	11/21	11/22	11/23	11/24	11/25	11/27	11/28	11/29	11/30	12/1	12/2
INTERIOR BUILD OUT																			
Topping out the interior rooms	Jahn & son																		
Framing in the north entrance	Jahn & son										ay	ay							
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Misc. duct work in the office/sleep area	Ideal Mech.										Ť	Ť							
Electrical rough in	T&B Electric																		
Plumbing trench drains	Northern mech										ay	ay							
Plumbing in wall rough ins	Northern Mech										Holiday	Holiday							
Fire protection/ Mezz, office, sleep areas	Fireline										Ť	Ť							
Temp winter enclosues	S.C.C.I																		
Interior blocking	S.C.C.I										Holiday	lay							
Stone on exterior	S.C.C.I										<u>eli</u>	Holiday							
Pour mech bay	Rasch										, <b>T</b>	<b>_</b>	_						
SITE WORK																			
Remove debris	Speilvogal																		
Demo pavement	Speivogal										2	2							
Excavate ponds	Speivogal										Holiday	Holiday							
Grade and stone parking lot	Speivogal										Ĭ	Ĭ							
Site underground	B&V Tetzlaff																		
Site lighting	T&B Electric										ay	ay							
Pour stoops	Rasch										Holiday	Holiday							
Set generator	T&B Electric										Ť	Ť							







### Workforce Development

- Becky continues policy and advocacy work with WALHDAB and WPHA, just reapplied for another term
- Joey trained and took his exam to be a Lead Risk Assessor
- Heather is now a Certified Child Passenger Safety Technician
- Leslie became a Certified Pool Operator
- Becky passed FEMA PIO training



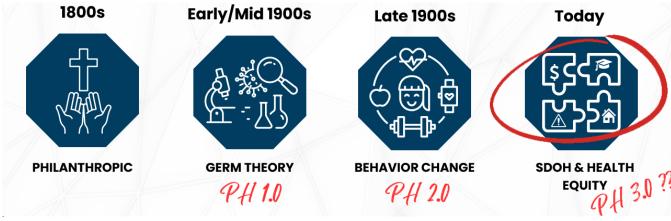


### Workforce Development

- EH hosted pool and lodging training for our team and a few partners.
- EH also updated the NSEHC Program Plan and completed selfassessments for FDA program standards 8 and 9, and standardization
- Heather presented at the WPHA
  Public Health in Practice Conference
- 5 staff completed MATCH training in prep for the next steps of the CHIP

### **WPHA Public Health in Practice Presentation**





**Reason for Presentation:** PHNs are vital part of the public health infrastructure and have been since the 1800s.

However, many are struggling to find where and how the PHN role fits into the shifting public health landscape. **PHN Timeline:** In order to know where we're going (PH3.0), we need to know our past, so we examined PHNs long history of protecting and promoting the public's health and how it has changed over time.

**SWOT Analysis:** We also asked the SER PHN Network to complete a SWOT Analysis (Strengths, Weaknesses, Opportunities & Threats) to better understand how local PHNs view their role.

Strengths	Weaknesses	Opportunities	Threats
Prevention & Education	Insufficient PH Education in Nursing Programs	Better Pay/Benefits	Low Pay/Fewer Benefits/Lack of Employment Opportunities
Work-Life Balance & Benefits	No Standardized PHN Training	Collaboration with Nursing Schools	Internal and External Knowledge Deficit re: PH Nursing
Large Impact at Community-Level	No Clear Guidance for PHN Role	Advocate for Alternative Schedules and Schedule Flexibility	Lack of Respect/Appreciation
Variety of Skills/Knowledge (Specialized or General)	Feeling Unvalued	Role Defining in BS and MPH Programs	Perceived Lack of Clinical Skills
Trustworthy	Skills Not Always Utilized Beyond Clinical Services	Tuition Reimbursement Program to attract more PHNs and Incentivizing Advanced Degrees	Lack of Leadership Opportunities/ Promotions <sub>miro</sub>

Using this SWOT Analysis data, along with current literature on public health nursing and the Public Health 3.0 initiative, we recommended several interventions that can be implemented by nursing academia, by LHD leadership and by LHD staff, including PHNs.

#### **EDUCATION**

- Curriculum reform PHNs as subject matter experts
- Job-sharing LTHDs/Schools of Nursing/Public Health

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• Field and Clinical Experiences should include exposure to all public health positions

#### LEADERSHIP

- Be curious about unique
  perspective & training of PHNs
- Solicit feedback from PHNs
- Create opportunities for cross-collaboration
- Understand the role that PHNs play in meeting statutory requirements

#### WORKFORCE

- All Health Dept Staff
  - Utilize PH peers for their expertise
  - Help break down silos
- PHNs
- Self-Advocacy
- Practice at Top of License and BSN Skill-Set
- Leverage "most trusted profession"



## WALHDAB

- Participated in PH Infrastructure Costing and Capacity Assessment Workshop with 40 PH leaders around the state
- A group for deputy leadership is moving forward
- RNC coordination across SE Region
- Seeking advice and guidance from other health officer's on case management position



## **Student & Intern Updates**

- TONS of interest in coming to the department!
- Millie Purdue MPH Practicum Student
  - Starting Jan 2024
- Jennifer UWM MPH Student Intern
  - Starting Jan 2024
- UWM Fall 2023 Clinical Group
- Becky and Tanya continue to guest lecture on a variety of topics
  - Oct: BR presented on PH Leadership to BPH and MPH students at UWM
  - Oct & Nov: TB sat on PH MPH panel, mock interviewed BPH and MPH and spoke with Nursing students about CHA/CHIP

# **Updated NSHD Logo**















### NORTH SHORE HEALTH DEPARTMENT

### Status Update: Health Officer 2023 Goals

- Develop a transition plan to close BD & SW; move to Glendale
  - By the end of 2023
- Explore/pursue a social work position in the NS
  - In the NSFR budget, JD and MOU between NSFR and NSHD in draft
- Ensure program visibility in all 7 NS communities
- Resolve ongoing human health hazard cases
  - Complete!

- Assess the workload of the PHNs
  - Made many changes, hired an additional RN, start 1/2/24
- Collaborate more often with HR
  - Yes, concerted effort
- Pursue new funding options
  - Public Health Vending Machine
  - CDBG—applied for more for 2024, ETA Notice Dec 2023
  - Narcan Direct is back
  - Added Fentanyl Direct
  - Increased Beach Testing funding
  - Currently writing for PH Ed around young people vaping