

North Shore Health Department
CHA 2022 Key Informant Interview Questions

General NS Health Qs

1. Looking back to before the COVID-19 pandemic (so 2019, early 2020), on a scale of 1 to 10, 1=very poor and 10= excellent, how would you rate the overall health of residents in the North Shore?
 - a. **Probe:** What factors do you think contribute most to this rating?

2. Now thinking about the present day, on a scale of 1 to 10, 1=very poor and 10=excellent, how would you rate the overall health of residents in the North Shore?
 - a. **Probe:** What factors do you think contribute most to this rating?

3. Prior to 2020, you stated that the health of the NS was a _____ and now, in 2022, you stated that the health of the NS is a _____. Can you elaborate briefly on why you believe the health of the NS got better/worse/stayed the same?
 - a. **Probe:** What factors do you think contributed to this change?
 - b. **Probe:** How do you think COVID-19 has impacted the health and wellbeing of the North Shore Residents?

4. In your opinion, what is the most critical health issue impacting the North Shore community?
 - a. What needs to be done to address this issue?
 - b. Who is best suited to address this issue?
 - c. Is there a second most critical health issue that comes to mind?

5. Are there people, groups of people, or communities in the North Shore whose health may not be as good as others?
 - a. **Probe:** Who?
 - b. **Probe:** Why do you think that is?

Weaknesses, Strengths, and the Future

6. What barriers or challenges exist to improving the health of residents in the North Shore?
 - a. **Probe:** Are there barriers that impact individuals/families more than others?

7. What strengths or assets exist that support health in the North Shore?

8. Thinking about the future, if you could do one thing to improve the health of the North Shore, what would it be?

Concluding Qs

9. Is there any way that the North Shore Health Department could assist you or your organization?
 - a. **Probe:** Are there any projects that you are working on in your community or in your practice that the NSHD could potentially assist you with (i.e., providing social media coverage, resources, etc.)?

10. Who else should we interview as a key informant for this project?