



988 SUICIDE & CRISIS
LIFELINE

24/7 CALL, TEXT, CHAT

24/7 CALL/TEXT/CHAT 988 SUICIDE & CRISIS LIFELINE

THE 988 SUICIDE & CRISIS LIFELINE IS HERE AND **READY TO HELP.**

Anyone in Wisconsin can call or text 988 or use the chat function via www.988lifeline.org to reach out and get the help they need. 988 is ready to provide support for anyone experiencing a suicidal, mental health, and/or substance use crisis. People can also contact 988 if they are concerned about a loved one in crisis.

ABOUT 988 IN WISCONSIN

- Wisconsinites who use 988 will connect with Wisconsin Lifeline, an in-state support center where trained counselors answer calls and texts to 988, as well as chats from the www.988lifeline.org website.
- Wisconsin Lifeline counselors are trained to reduce stress, provide emotional support, and connect people with local resources.
- Use of the 988 Suicide & Crisis Lifeline is available at **NO COST** to Wisconsin residents. Additional care or intervention that may result from contact with the Wisconsin Lifeline may come with a cost.
- Wisconsin Lifeline is not able to send an in-person response directly. An in-person response requires a transfer to another service and could involve law enforcement.
- Calls, texts, and chats with Wisconsin Lifeline are kept confidential between the person and counselor, unless there is imminent danger for the person or others.

ABOUT WISCONSIN LIFELINE

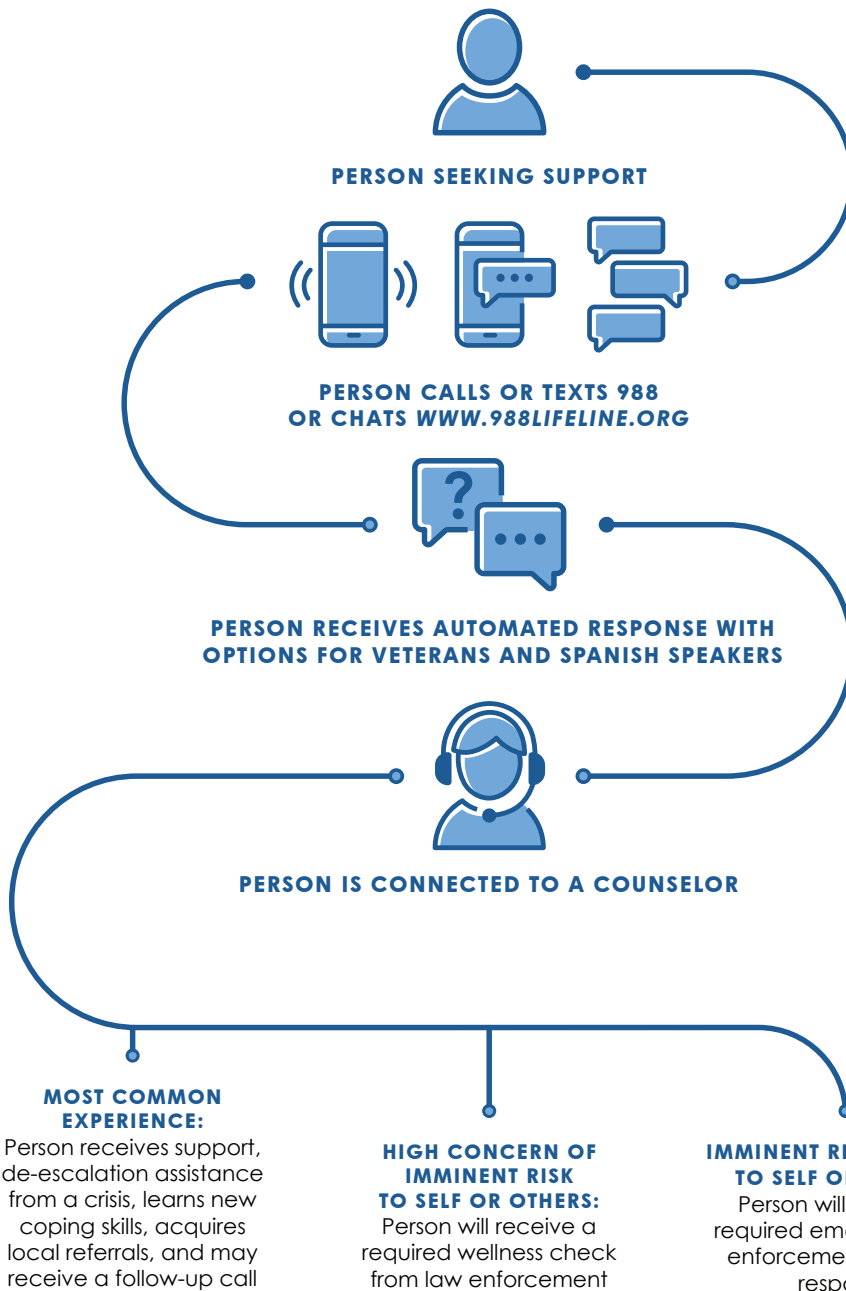
- Wisconsin Lifeline is Wisconsin's 988 Suicide & Crisis Lifeline service, answering calls, texts, and chats that come from residents throughout the state.
- It is operated by Family Services of Northeast Wisconsin, an agency based in Green Bay that serves all of Wisconsin with its 988 Suicide & Crisis Lifeline call center.
- The counselors at Wisconsin Lifeline are trained to listen and support people through their distress with a focus on de-escalation and coping skills.
- Wisconsin Lifeline has some bilingual counselors and staff. Third party interpreters for over 90 languages are available 24/7.
- Wisconsin Lifeline answers and responds to calls, texts, and chats as quickly as possible to minimize wait times between initial contact and counseling.
- Wisconsin Lifeline is supported and funded by the Wisconsin Department of Health Services.
- After two years of planning, the Wisconsin Department of Health Services and the Wisconsin Lifeline are prepared to manage the statewide 988 service.



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WHAT HAPPENS WHEN YOU CONTACT 988?



**WHEN TO
CALL
911**

If you or someone you know is in imminent danger, **call 911**, not 988.

